



COMPANY QUALITY & ENVIRONMENTAL OBJECTIVES

Quality & Environmental Objectives 2020

General:

It is the intention of LF Solutions Ltd to carry out our business in a professional, ethical manner and not to damage the environment in which we live and or operate. We will strive to deliver for our client's projects delivered on time to budget, and without ill health to employees or ill effects to the environment and ensuring compliance with all current UK Legislation in regards to the Environment and Health & Safety and in accordance with ISO 9001:2015 & ISO14001:2015

Our management teams will build close relationships with our clients from day one of a project, these will remain in place until final hand over of the project and during the maintenance periods and beyond.

We will endeavour to not only satisfy our contract and clients expectations but where possible exceed them, we will be proactive and non-confrontational, if we see a problem will inform our client and work through a solution together, we aim to do things right first time, if we are wrong, we will put it right without hesitation.

We will aim to keep out business activities within our Environmental Aspects and Impacts targets at all times, each site will be issued with a Project Quality Plan to ensure a high standard of workmanship at all times. If a client issues a non-conformance report works will stop until the issued is closed out, LF Solutions Ltd take all NCR's issued extremely serious and only a Contracts Manager or the Construction Director can sign off an NCR as being closed out.

Proposed Quality & Environmental Objects 2020

Policy	Objective	How Will We Achieve	Who is Responsible	By When
Quality	To have ISO 9001:2015	By Implementing an Integrated Business Management System	Eugene Irwin & Frank Kane	April 2020
Environmental	Top Have ISO 14001:2015	By Implementing an Integrated Business Management System	Eugene Irwin & Frank Kane	April 2020
Quality	Improve Quality Records on Site	Provide Each Site with A Specific Quality Plan	Contract Managers SHEQ Manager	April 2020
Environmental	Raise Environmental Awareness on Site	Additional training and Site-Specific Plan	Improve Quality Records on Site	April 2020
Environmental	Ensure all timber from eco-friendly supplier	Only buy from supplies who are FSC Registered	Buying Dept	April 2020

Frank Kane, Managing Director, 19th February 2020

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Document Owner:	Approved By:	Date Issued 17-10-19	Rev 1	Page 1 of 1
Eugene Irwin HSEQ Manager	Frank Kane MD	Review Date 17-10-20	Form Ref	Policy Statement 22